



**CHATSWORTH
PRODUCTS**

UPS – Services

Start-Up Service

Onsite review of initial installation and system configuration of the UPS system. Scheduled visit during standard work week (5x8). Does not include physical installation or electrical connections.

Preventative Maintenance Service

Onsite preventative maintenance of UPS and batteries. Scheduled visit during standard work week (5x8). Does not include physical installation or electrical connections.

Onsite Services

Onsite UPS maintenance service coverage including start-up and corrective maintenance of electronics. Scheduled visit during standard work week (5x8). Does not include physical installation or electrical connections.

ORDERING INFORMATION

Part Number	Start-Up Service
STARTUPUPSVD	UPS Start-Up Service, 5x8, For First VD5000x, VD6000x or VD10Kx Single-Phase UPS
STARTUPUPSVD2	UPS Start-Up Service, 5x8, For Additional VD5000x, VD6000x or VD10Kx Single-Phase UPS, Performed Along with First Unit
STARTUPUPSVD3	UPS Start-Up Service, 5x8, For VD5K3P and VD8K3P, 3-Phase UPS, First Unit
STARTUPUPSVD4	UPS Start-Up Service, 5x8, For VD5k3P and VD8k3P, 3-Phase UPS, Additional Units

Order one Start-Up Service per UPS.

Part Number	Preventative Maintenance Service
PMUPSVD1	UPS Preventative Maintenance Service, One Visit For First VD5000x, VD6000x or VD10Kx Single-Phase UPS
PMUPSVD2	UPS Preventative Maintenance Service; One Visit For Additional VD5000x, VD6000x or VD10Kx Single-Phase UPS, Performed Along with First Unit
PMUPSVD3	Preventive Maintenance Service 5x8 For VD5K3P and VD8K3P, First Unit
PMUPSVD4	Preventive Maintenance Service 5x8 For VD5K3P and VD8K3P, Additional Units

Order one Preventative Maintenance Service per UPS. Covers one visit.

Part Number	Onsite Services
1YRONSITE-UPSVD3PH1	One Year 5x8 Service Plan for VD5K3P & VD8K3P configurations. Includes Onsite corrective maintenance of electronics & batteries. Requires separate purchase of Start-up service
3YRONSITE-UPSVD3PH1	Three Year 5x8 Service Plan for VD5K3P & VD8K3P configurations. Includes Onsite corrective maintenance of electronics & batteries. Requires separate purchase of Start-up service
5YRONSITE-UPSVD5PH1	Five Year 5x8 Service Plan for VD5K3P & VD8K3P configurations. Includes Onsite corrective maintenance of electronics & batteries. Requires separate purchase of Start-up service
3YRONSITE-UPSVD1	UPS Onsite Services; Three Year 5x8 Service Plan for VD5000x, VD6000x, or VD10Kx Single-Phase UPS; Includes Onsite Start-up and Onsite Corrective Maintenance of Electronics.
5YRONSITE-UPSVD2	UPS Onsite Services; Five Year 5x8 Service Plan for VD5000x, VD6000x, or VD10Kx Single-Phase UPS; Includes Onsite Start-up and Onsite Corrective Maintenance of Electronics.
5YRONSITE-BP2	UPS Onsite Service; Five Year 5x8 Service Plan for VXB8 or VXB9 Single-Phase Extended Runtime Battery Pack; Includes Onsite Start-Up and Onsite Corrective Maintenance of Battery Pack, To Be Purchased with 5YRONSITE-UPSVD1

United States & Canada
 Simi Valley, CA
 800-834-4969
 Toronto, Ontario, Canada
 +905-850-7770
 chatsworth.com
 techsupport@chatsworth.com

Latin America
 Mexico City, Mexico
 +52-55-5203-7525
 Toll Free within Mexico
 800-201-7592
 chatsworth.com.co

Europe
 Buckinghamshire
 England, UK
 +44-1628-524-834

Middle East & Africa
 Dubai, UAE
 +971-4-2602125
 Doha, Qatar
 +974-4-267422

Asia Pacific
 Jing'an District,
 Shanghai, China
 +86 21 6880-0266
 chatsworth.com.cn